

17 SEPTEMBER 2017

FRIENDLY  TRAVEL

**SOUTH KOREA
JAPAN
SEPTEMBER EDITION**

14 DAY DELUXE TOUR



**SINGAPORE
AIRLINES**

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Richmond
VIC 3121, Australia

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QUICK ITINERARY SUMMARY

DAY 01 (17 SEP): MELBOURNE/SINGAPORE

DAY 02 (18 SEP): ARRIVE SEOUL

DAY 03 (19 SEP) : SEOUL - DMZ TOUR

DAY 04 (20 SEP) : SEOUL

DAY 05 (21 SEP): SEOUL/MT SORAK

DAY 06 (22 SEP): MT SORAK/KYONGJU

DAY 07 (23 SEP): KYONGJU/PUSAN

DAY 08 (24 SEP): PUSAN/ OSAKA

DAY 09 (25 SEP): OSAKA/NARA/KYOTO/HAMAMATSU

DAY 10 (26 SEP): HAMMAMATSU/LAKE KAWAGUCHI

DAY 11 (27 SEP): LAKE KAWAGUCHI/TOKYO

DAY 12 (28 SEP): TOKYO/NIKKO CITY/TOKYO

DAY 13 (29 SEP): DEPART TOKYO / SINGAPORE

DAY 14 (30 SEP): SINGAPORE / MELBOURNE

DATES AND PRICES BASED ON TWIN SHARING

DEPART	RETURN	REGULAR PRICE	EARLY BIRD PRICE (BOOK BEFORE 30 APRIL 2017)
17 SEPTEMBER 2017	30 SEPTEMBER 2017	\$5,180/PERSON	\$4,880*/PERSON

* **ALL IN PRICING** Price includes land and air contents, airport taxes and gratuities.

HIGHLIGHTS & INCLUSIONS

- Daily meals as per itinerary
- Entrance to places as per itinerary and English Tour guide
- Daily water provided
- International airfare (Singapore Airlines)
- Explore the UNESCO World Heritage site of Nikko City
- One way flight from Pusan to Osaka
- DMZ North Korea excursion
- Mt Sorak National Park
- Osaka Castle and Nara City visit
- Mount Fuji – Up to 5th Station
- Ginza and Asakusa District in Tokyo

save up to \$200 off your next tour with our
[welcome back program]

This is our way of saying **Thank You** and rewarding customers who have been on multiple tours with Friendly Travel.

The program works as follows :

1. Register for any future Friendly Travel organised tour by paying the initial deposit
2. We will then apply a further discount based on the number of tours you have completed in the last 36 months (from the date you registered)
3. The discount table is calculated as follows (capped at a maximum \$200 per person):

Number of Tours (in the last 36 months)	1	2	3	4	5	6	7 (or more)
Discount	\$50	\$75	\$100	\$125	\$150	\$175	\$200

IMPORTANT NOTES -

- This program is only applicable to tours run by Friendly Travel
- The Welcome Back program is linked up to each customer and is not transferable
- There is no need to sign up for this program, our Friendly Travel staff have the records from the last 36 months
- Discount is applied at the time we send out the invoices for full payment and subjects to tours going ahead

DAILY ITINERARY

DAY 1. MELBOURNE/SINGAPORE

This evening, we depart for Incheon (Seoul) from Melbourne International Airport with Singapore Airlines. We hope you have an enjoyable flight.

Meals – As per flight

DAY 2. SINGAPORE/SEOUL

Our flight should arrive into Singapore just after midnight and after a short transit, we reboard our flight bound for Incheon. We should arrive into Seoul in the morning and after ground formalities, you will be met and greeted by our tour guide. This morning, we will visit Kyeongbok palace which was built by Joseon Dynasty in 1394 and afterwards, a visit to the Presidential Blue House. Later, we head to Gwanghwamun Square and Cheonggyecheon stream, touted as the most successful urban facelift. After dinner, we check in at our hotel.

Meals – As per flight / L / D

Overnight – Best Western Kukdo or similar

DAY 3. SEOUL/DMZ TOUR/ SEOUL

After breakfast, we will start our DMZ tour which will last just a bit until the afternoon. Then it is off to watch the famous Nanta show and back to hotel for rest.

Meals – B / L / D

Overnight – Best Western Kukdo or similar

DAY 4. SEOUL

This morning we visit Namsangol hanok village – a beautiful village, covering a site of 7,934 square meters. It is composed of three parts: a traditional Korean garden, time capsule plaza, and the village itself, which encases the traditional Korean houses. Later we visit a Korean Ginseng outlet and Korean cosmetic shop for some shopping. Next up, we visit Seoul World Cup Stadium, built for the 2002 FIFA world cup and also home to K-League soccer club FC Seoul. Afterwards, we visit Shinchon, an area where three major universities are located and a great place to explore the interesting Sausages available. A day wouldn't be complete without a visit to N Seoul Tower—the centre of Seoul and the highest place where you can see Seoul from above.

Meals – B / L / D

Overnight – Best Western Kukdo or similar

DAY 5. SEOUL/MT SORAK

After breakfast this morning we go to the Samsung D Light show which showcases all the latest and greatest products from Samsung. Afterwards, we continue onto Mt Sorak. Upon arrival and after checking into our resort for overnight stay, feel free to try out the hot spring and spa facilities! Please prepare swimming gear and cap for yourself.

Meals – B / L / D

Overnight – Daeemyung Resort or similar





DAY 6. MT SORAK/KYONGJU

This morning we head over to Mt Sorak National Park where you will have a chance to take many photos of South Korea's most beautiful mountain. Here you can also visit Shinhungsa Temple—head temple of Korean Buddhism. After we visit Abai-maeul which has long served as a stage for Korean TV dramas, especially the internationally renowned “Autumn Love Story” TV drama. Along the way to Kyongju, enjoy the view of the eastern coast. Once here, we pay a visit to Bomun Tourist Town to enjoy the local attractions, etc.

Meals – B / L / D

Overnight – Hotel Kolon or similar

DAY 7. KYONGJU/PUSAN

Soon after breakfast, proceed by coach to Pusan and along the way we stop by a Amethyst Factory where we get to see a wide selection of jewellery. We then drop by Chomsongdae Observatory, a 7th century bottle shaped stone structure known to be the world's earliest observatory. Upon arrival into Pusan, we visit Haedong Yonggungsa Temple, a beautiful temple situated near the sea. Also today we visit Yongdusan Park and Jagalchi Fish Market.

Meals – B / L / D

Overnight – Nongshim Hotel or similar

DAY 8. PUSAN/ OSAKA / NARA

This morning, we make our way to Pusan international airport for our flight to Osaka, Japan. Upon arrival, our Japanese guide will greet us at the port and after ground formalities, enjoy a nice lunch and a visit the famous Todaiji Temple and the Deer Park where you will be welcomed by many tamed deers that roam the temple grounds. Afterwards, a photo stop at Osaka Castle and followed by our first dinner in Osaka before settling into our hotel for some rest.

Meals – B / L / D

Overnight – Namba Oriental Hotel or similar

DAY 9. OSAKA/KYOTO CITY/HAMAMATSU

This morning the group will make their way to Kyoto City, a city brimming with historical and religious traditions. Enjoy a city tour and visit one of the Japan's most famous temples — The Kiyomizu Temple, built in the year of 1633. This building has a huge veranda supported by hundreds of pillars without the use of nails. Next visit the beautiful Heian Shrine and we also visit the Nishijin Textile Center where you can watch a live Kimono Show. Afterwards, we continue our journey to Hamamatsu.

Meals – B / L / D

Overnight – Okura Act City hotel or similar



DAILY ITINERARY

DAY 10. HAMMAMATSU/MOUNT FUJI/HAKONE/HOT SPRINGS/LAKE KAWAGUCHI

This morning, we board a bullet train from Hamamatsu to Kakegawa. At the station, our bus driver will pick us up and proceed to the foot of Japan's most magnificent mountain, Mount Fuji. If only weather permits, you can proceed to as far as the 5th station of this mountain. Next, we proceed to the famous Hakone Hot Spring Resort. Visit the Owakudani also known as the Hell Valley, a sulphurous pond. Afterwards, enjoy a refreshing cruise along Lake Ashi and savour the beautiful scenery surrounding you.

Meals – B / L / D

Overnight – Fujinoyado or similar

DAY 11. LAKE KAWAGUCHI/TOKYO/THE GINZA/TOKYO

Tokyo is on the agenda today! Upon arrival, we continue to have a tour of the largest city in Japan, Tokyo City. Begin your tour with a visit to Tokyo's most celebrated temple in the ancient Asakusa district, the Asakusa Kannon Temple. Another charm of this landmark is its Nakamise Shopping Arcade. We then proceed to Tokyo's finest shopping district, The Ginza. We then drive past the beautiful Imperial Palace and go up to visit Tokyo's tallest tower- Tokyo Tower. After which we proceed to the modern Odaiba Palette Town, where we explore Venus Fort, a modern shopping arcade. The Toyota Megaweb where you can find the largest ferris wheel. In the evening, dinner at a local restaurant.

Meals – B / L / D

Overnight – Tokyo Dome hotel or similar

DAY 12. TOKYO/NIKKO CITY/TOKYO

This morning your guide will take your group out to enjoy a day trip to Nikko National Park. Nikko National Park is one of Japan's most beautiful natural areas and is located 125 km from Tokyo home to many shrines, temples, and bridges scattered across which harmonizes with the beautiful scenery, which include plateaus, waterfalls, lakes, forests, and rivers. Back to Tokyo at night.

Meals – B / L / D

Overnight – Tokyo Dome hotel or similar

DAY 13. TOKYO THEN TRAFER TO AIRPORT

Today is your chance to enjoy some free time in the beautiful city of Tokyo! Late in the evening we will meet back with our guide who will take us to the airport for our midnight flight back to Melbourne.

Meals – B / As per flight

DAY 14. TOKYO/SINGAPORE/MELBOURNE

Our overnight flight will arrive in the early morning. Afterwards, we board our connecting flight back to Melbourne and we should arrive later on the same day.

Meals – As per flight



FRIENDLY TRAVEL BOOKING CONDITIONS

It is important that you read and understand the following conditions before making your booking.

Reservation and Deposit

Reservations can only be confirmed upon receipt of a non-refundable deposit of \$400 per person payable to Friendly Travel together with a completed and signed booking form and is subject to availability. Payment is to arrive to us or your travel agent within 3 days of receiving confirmation that the company is holding space for you. Friendly Travel reserves the right to correct any errors in rates quoted or calculated, or any omissions made at any time during your booking with our without notice. Any verbal quote given is only an indication of the final price and is subject to confirmation in writing. By sending a deposit the client agrees to be bound by the terms and conditions set forth by this document. Friendly Travel reserves the right to request a partial payment of the final balance more than 60 days prior to departure (eg. airfare portion/cruise payment) in the event that tickets need to be issued by our office or by our operators overseas due to ticketing time limits. Normally a partial payment of the final balance will be stipulated by our staff or in the tour brochure.

Balance of Payment

The balance of payment must be received 60 days prior to departure. If the booking is made within 60 days of departure, then full payment is required immediately upon such booking is confirmed. If the booking is made by yourself and also acting on behalf of other persons, your signature will be taken as having accepted the booking conditions by all the persons concerned. Late reservations may be accepted subject to availability. In some cases, a higher package tour fare may incur. Failure to pay in full by the due date may result in additional costs which will be passed on as a late payment fee of \$30 per booking or cancellation at the discretion of Friendly Travel Service.

Additional Fees and Charges

The advertised tour package price is not inclusive of the relevant airline imposed airport taxes/surcharges, any applicable gratuities (tips), travel insurance and applicable entry Visas and is based on twin sharing and travelling in a group. Any deviation from the set itinerary will incur additional airline ticket costs (Amendment Fee) from \$75 plus any applicable landing airport taxes and is strictly subject to availability. Arrangements such as transfers, accommodation etc. outside the set group arrangements/dates are at an additional cost and are not covered by the Amendment Fee. After tickets have been issued by the airline - no amendments to the flight schedules can be made. Any amendment to a confirmed tour booking must be made prior to the nominated full payment date. Multiple amendment fees may be applied for each request.

Payment Options

By Phone: Please call us on 03 9326 9899 with your credit card details (number, expiry date and name on the card)

By Cheque: Please make cheques payable to FRIENDLY TRAVEL PTY LTD and if mailing please post to 5/19-23 Hoddle St, Richmond, VIC 3121.

Australia. Cheques must be clear funds by due date stipulated on your booking form (this usually takes three business days).

Direct Deposits: A copy of all direct deposits must be emailed to our office.

Bank Details:

Bank Name: WESTPAC

BSB No: 033 365

Account No: 297119

Account Name: Friendly Travel Pty Ltd

Credit Card Transactions and Fees:

All Visa and Master Card payments will incur a 1.5% surcharge.

All American Express cards will incur a 3.5% surcharge.

Cancellations by Customer

All cancellations must be in writing to Friendly Travel and will be subject to the following cancellation charges from the date the written cancellation is received:

1. More than 60 days prior to departure; loss of deposit and administration fees associated with applicable partial payments
2. Between 22 to 59 days before departure; forfeit of 25% of total tour package plus applicable airline(s)/cruise(s) cancellation fees
3. Cancellation within 21 days of departure: - the whole tour cost

In the event of a cancellation any refunds will be less administration fees including visa, transfer fees, fuel surcharge and any other transport related cancellation fees and any applicable amendment fees.

Regrettably, cancellation charges and fees cannot be waived. There can be no exceptions. No refund will be made for any unused portions of the holiday after the departure date. Please note that employees of any overseas company or staff of Friendly Travel outside Australia are not authorised to give any guarantees or agreements to customers in respect of refunds or any other matters.

Cancellations by Friendly Travel Service

Friendly Travel reserves the right to cancel or vary a tour prior to departure due to insufficient numbers. In such an event we may offer alternative travel dates or tours. Should these options not be acceptable, Friendly

Travel will refund the full price paid, less visa cost. If a tour is cancelled or varied prior to departure due to unforeseeable circumstances such as, but not restricted to, severe weather conditions or force majeure, Friendly Travel can accept no responsibility for losses or accidental expenses incurred. All such losses or expenses will have to be borne by the passengers. Unforeseeable circumstances such as force majeure, adverse weather, flight rescheduling, hotel overbooking and faults with transportation or road conditions may also have an effect on the tour

itinerary after the commencement date. Any decision made in respect of tour services by independent operators to re-route or amend the itinerary due to any of the above or similar circumstances is at the discretion of the tour service provider and Friendly Travel shall not be liable for any claim whatsoever arising from such events. Hotel Descriptions, maps, pictures and Itinerary variations Friendly Travel constantly strives to improve tour itineraries and features. If such improvements can be made, or unforeseen circumstances beyond our control make changes necessary – we reserve the right to vary itineraries and to substitute hotels.

Hotel descriptions featured in our brochures are based on current hotel guides provided by suppliers. Any facilities described are subject to change at any time. Maps and photographs are included for general information only and may not necessarily reflect actual routings, location

or services. Friendly Travel has made reasonable enquiries to verify that the descriptions and details are accurate but does not warrant that they are. Our tour operators overseas have the control over hotel accommodation, transportation, meals, sightseeing, etc., during the entire period there. These tour operators and their associate agents reserve the right to alter their arrangements due to unforeseen circumstances. When such an event does occur, Friendly Travel shall bear no responsibility.

Reservation and Check-in time

After tickets have been issued, no change is permitted to the outbound or inbound reservations. It is vitally important that you must observe the regulations regarding arrival time for your check-in procedure. Anyone

who fails to observe these regulations and subsequently misses the scheduled departure time will bear all the additional expenses for any alternative arrangements made. Such alternative arrangements are subject to availability. Please remember to re-confirm your flight 72 hours before depart from overseas back to Australia.

Insurance and Seatbelts

Insurance cover is strongly recommended whenever travelling abroad. Customers are advised to obtain adequate cover for their travel plans. Please ask our staff for a quotation on travel insurance if required. Friendly Travel cannot in any way be made liable for any cost incurred by the customer on any tour. Please note that seatbelts are not compulsory by law in certain parts of the world and therefore the local people largely choose not to wear them. For this reason local operators may or may not have seatbelts in vehicles or they may be hidden underneath protective seat covers. It is recommended that where seatbelts are available customers must use them and remain seated at all times while the vehicle is moving. As such, customers acknowledge that seatbelts may not be available and therefore travel at their own risk. Customers warrant that they shall not make any claim howsoever arising from injury or damage in respect of, arising from or contributed to by the absence of seatbelts and hereby release Friendly Travel from all such claims.

Tour Participation

Children under 18 years of age must be accompanied by an adult. Passengers with disabilities are welcome on Friendly Travel tours providing they are accompanied by an able-bodied companion and do not require special assistance from Friendly Travel personnel. We reserve the right to refuse to carry anyone if it is felt the individual cannot cope with the requirements of coach tour travel and may require services and facilities that Friendly Travel cannot guarantee will be available. You agree to not hold us responsible for any decision made by them or any other provider to refuse to carry you, provide facilities or accommodation to you or to provide any service to you. As a precaution we advise that you check with your family doctor to see if you are fit to travel. We may ask that you obtain a copy of the doctor's certificate indicating that you are fit to travel if you are over the age of 70. Friendly Travel retains the right to remove customers from our group tours for reasons that impact the enjoyment or safety of other tour members, such as, but not limited to, the physical, medical or mental inability of customers to undertake the arrangements of the tour, unsocial or unruly behaviour, or the carriage of prohibited substances and materials.

Health Requirements

All customers are required to familiarise themselves with any health requirements specific to the countries being visited. All customers are encouraged to visit their doctor prior committing to any Friendly Travel tour to confirm that they are physically able to undertake the day-to-day requirements of the itinerary. Should any ailments either exist at the time of booking, or arise before their departure from Australia, the customer must inform Friendly Travel. Travel documents We ask for a copy of the passport upon registration to minimise documentation and typing inaccuracies when making relevant reservations on your

behalf. A passport with a minimum of six months validity is required for customers travelling to all countries in our programme. If a visa fee is required for Australian passport holders we will advise you of the additional cost and assist you with obtaining the visa. For Non-Australian passport holders, we suggest that you contact the relevant Embassy/Consulate with regards to obtaining the visa. Friendly Travel cannot guarantee that any visa will be issued by the relevant authority and accepts no responsibility if a visa application is refused. Any cancellation fees or other expenses incurred by the customer due to the refusal of

a visa will be entirely the customer's liability. We recommend that you

review information provided by the Australian Department of Foreign Affairs and Trade prior to making your booking by calling 1300 555 135 or by visiting their website www.dfat.gov.au for the latest information. We strongly recommend that you familiarise yourself with the latest Government Consular advice and information.

Single Travelling Single room is available on request which is subject to availability and a supplement will be required to be paid. If you are travelling via twin/triple/quad share, there may be a situation in which you will need to pay a single supplement if your partner(s) decide to cancel Outside 60 days of departure date

If a partner decides to cancel, then the cancellation policy applies plus fees applied by transportation parties to make it viable for the other partner to travel alone. The person who did not cancel has a choice of either paying an additional single passenger supplement (if applicable) to continue travelling or if they decide to cancel, to have their initial deposit back plus remainder of any partial deposits less any applicable cancellation fees.

Within 60 days of departure date

If one of the partners cancels then the cancellation policy applies to them. The remaining passenger can continue to travel at no penalty however if they cancel as well then the cancellation policy will apply.

Responsibility

Friendly Travel Pty. Ltd. (hereinafter referred to as the operator) and their agents act as agent only to the transportation services (airlines, coach companies, railroads, shipping companies), hotels and firms and shall not assume any responsibility for loss, damage, injury, accident, delay, changes in schedule, hotel overbooking or other inconvenience to the passenger whether by reason of defect in any vehicle or through acts of default of any company or person engaged in conveying or housing the passenger or in carrying out arrangements of the tour itself overseas or otherwise in connection therewith. The operator shall not assume

responsibility in connection with any of the aforementioned services or through acts of war, national disturbances or causes of nature. The transportation companies, hotels and firms shall be exempt from all liability in respect of any detention, delay, loss, damage, sickness or injury however and by whom-so-ever caused and whatever kind occurring on or to the passenger at any time when the passenger is not on board a carrier or conveyance used or operated by the transportation companies or hotels. The operator, its associates or agents, while taking every care with the passengers' luggage or property, shall not accept any liability for damage, loss or inconvenience in the handling thereof. The

Passage Contract

in use by the transportation companies or firms concerned shall constitute the sole contract between the transportation companies or firms and purchasers of these arrangements and/or passengers.

Shopping

Friendly Travel staff and employees are neither qualified nor permitted to ensure or guarantee the quality or value of any goods purchased or the suitability of any retail outlets visited during their tours and the security of using a credit card to purchase such goods. In all cases the purchasing of goods and the use of a credit card for those transactions is entirely at the customer's own risk and at all times the customer must use their own discretion.

Disclaimer

Our operating airlines/cruiseline do not by virtue of their endorsements of this brochure represent themselves either as contracting with any purchaser of a holiday from Friendly Travel or as having any other legal relationship with any such purchase.

Submitting complaints and customer feedback

At Friendly Travel we are committed to ensuring that we deal with complaints and/or feedback effectively and efficiently. Should the customer not be satisfied with any aspect of their arrangements they must immediately inform the Tour escort or local guide who will endeavour to resolve the issue at the time. If you wish to lodge a complaint or submit feedback to our customer relations team you can also email Friendly Travel (sales@friendlytravel.com.au).

Customer Privacy

We are collecting your personal information so that we can process your booking. We will also keep you up to date with other Friendly Travel tours and product information which may be of interest to you if you have consented to this. You can opt out of receiving information at any time if you chose to do so by emailing us.

Agent Responsibilities

It is the travel agents' responsibility to ensure that all invoice and itinerary details and documentation issued by Friendly Travel are correct and that the customer is aware of our booking conditions and other clauses outlined in this document.

Law of Contract

This contract is governed by the laws of the state of Victoria in which we operate in and any legal action arising there from shall be litigated only in the appropriate court in that state having jurisdiction in that claim

BOOKING FORM



Please complete this form and together with a copy of your current passport, return it to Friendly Travel together with a deposit payment of \$400 per person payable to Friendly Travel. Please read our tour conditions in this brochure carefully before signing this form. Reservation is only accepted subject to these conditions and will only be confirmed until receipt of deposit payment is attached to this form.

1. NAME OF TOUR - 14 DAY SOUTH KOREA AND JAPAN DELUXE TOUR (17 SEP 2017)

2. PASSENGER DETAILS

#	Mr/Mrs Ms/Miss	Surname	Given Name(s)	Passport type Nationality Passport number	Date of Birth	Do you have Travel Insurance	Special dietary needs? Please specify	Bedding configuration (twin/double)
1						<input type="radio"/> No, please provide a quote <input type="radio"/> I have own insurance	<input type="radio"/> No <input type="radio"/> Yes _____ _____	
2						<input type="radio"/> No, please provide a quote <input type="radio"/> I have own insurance	<input type="radio"/> No <input type="radio"/> Yes _____ _____	
3						<input type="radio"/> No, please provide a quote <input type="radio"/> I have own insurance	<input type="radio"/> No <input type="radio"/> Yes _____ _____	
4						<input type="radio"/> No, please provide a quote <input type="radio"/> I have own insurance	<input type="radio"/> No <input type="radio"/> Yes _____ _____	

3. MAIN POINT OF CONTACT DETAILS

Name of passenger: _____
 Address: _____ Post Code: _____ Country: _____
 Home contact number: _____ Work contact number: _____ Mobile contact number: _____
 Email address: _____

4. EMERGENCY CONTACT / CONTACT WHILST ON TOUR (IF APPLICABLE)

Passenger 1
 Name: _____ Relationship: _____ Contact number: _____
 Passenger 2
 Name: _____ Relationship: _____ Contact number: _____
 Passenger 3
 Name: _____ Relationship: _____ Contact number: _____
 Passenger 4
 Name: _____ Relationship: _____ Contact number: _____

5. CUSTOMER DECLARATION

On behalf of all above person(s), I have read, understand and accept the tour booking conditions on this brochure. I am fit to travel and do not require special assistance (If over 70 years of age we may ask for a doctor's certificate).

Please tick - I have been made aware of the following by a Friendly Travel Representative:

Package Price Applicable airport taxes and levies Visa fees which might apply Misc. service fees

Name: _____ Signed: _____ Date: _____

Office Use Only: Deposit(s) received via
 Cash Credit card/Eftpos Cheque Internet/Bank Transfer
 Receipt number(s): _____ Staff Initials: _____